



TOLOVANA INN

Inn Touch Quarterly

JUNE 2023

A MESSAGE FROM DOUG NEALEIGH

I wanted to share with you that Tam Pitts, our Executive Housekeeper, has made the decision to resign from Tolovana Inn. Tam made the difficult decision to scale back from the physical work associated with the position as well as the stress that comes with the job, especially as we move into our busy summer season. Tam has accepted a position with a short term rental company in Manzanita. She's excited about this non-management position and taking a job much closer to home.

Tam began working at Tolovana Inn at the mature age of 13. The Executive Housekeeper in 1975 "fudged" Tam's new-hire paperwork to bring her onboard and she continued to work the following four years during her summer vacations. Tam married Greg following her graduation and soon after welcomed her first child, Amy, into the Pitts family. A couple of years later, Gregory Jr. was born. Once the kids were in school, Tam decided to come back to work at Tolovana Inn in September of 1987. She worked fulltime for two years and was then promoted to the Assistant

Executive Housekeeper position under Linda Green. Linda resigned her position in July of 1996 at which time Tam was promoted to the Executive Housekeeper position.

Working at the Inn was the only job Tam ever had. She has always felt like Tolovana Inn was a second home. She cherished the working relationships she developed with her fellow staff members, many of our repeat guests (some three generations deep now), and always enjoyed the kindness that was shown to her and her Team from the Owners. I've had the pleasure of working with Tam most of her 40 years at the Inn.

Tam's been an outstanding employee and words can't express how much all of us will miss her smile, warm heart, and dedication to Tolovana Inn. Please join VVA in wishing Tam all the best in her next adventure!



Thank you

FOR EVERYTHING!

STARFISH CORNER



*It's smores season at Tolovana,
a guest summertime favorite!*



IN ROOM OWNER PLAQUES

Each unit has a welcome plaque installed in their unit indicating who owns the unit (individual/family/corporation). If you have changes you'd like to make to the plaque in your unit, please contact JaLene for more information at JaLene@tolovanainn.com

RED LAUNDRY QUARTERS

A reminder that the red quarters issued by the front desk for use in the laundry machines are for owner laundry use only. Some of the quarters/tokens have been used as currency in our vending machines. Please remember to only use the red coins for the laundry machines at Tolovana Inn.

MONTHLY STATISTICS

MAY	2023	2022	DIFFERENCE	
MONTH TO DATE				
Room Revenue	\$451,831	\$556,257	-\$104,426	(-18.8%)
Occupied Rooms	2,177	3,116	-939	(-30.1%)
Average Daily Rate	\$230.17	\$189.59	+\$40.58	(+21.4%)
Owner Nights	182	159	+37	(+23.3%)
YEAR TO DATE				
Room Revenue	\$1,682,364	\$2,064,927	-\$382,563	(-18.5%)
Occupied Rooms	9,401	12,451	-3,050	(-24.5%)
Average Daily Rate	\$197.18	\$178.30	+\$18.88	(+10.6%)
Owner Nights	791	780	+11	(+01.4%)

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